



GENERAL TERMS & CONDITIONS

Please read the following terms and conditions. They limit your liability and that of the air carriers providing your trip arrangements. In addition, they outline the conditions under which your trip will operate. Acceptance of final tour documents represents an acceptance by the purchaser of the terms and conditions as follows.

RESERVATIONS

To make a reservation, contact your local travel agency, or call Wine Tours of the World LLC directly.

Confirmation of Booking: All bookings and travel arrangements will be confirmed only after receipt of a 30% deposit.

Final Payment: Final payment is due 45 days prior to departure. We accept American Express, Visa, MasterCard, Diners and Discover.

Pricing: Prices are in U.S. dollars unless otherwise stated. Prices are based on international tariffs of the country for which the itinerary is being planned. These tariffs are contracted in advance and are subject to currency fluctuations, changes in local taxes both here and overseas and increases by suppliers. Wine Tours of the World LLC, reserves the right to amend prices should we incur currency fluctuation, increased taxes or any other relevant factors that may result in additional charges until paid in full. There will be no reimbursement or refund for price differences due to local specials and local or domestic discounts. Acceptance of this arrangement is a condition of booking. WTOTW is under no obligation to give breakdown costs involved in any escorted or tailor made program.

Cancellation Conditions & Charges:

Upon confirmation, a \$150.00 non-refundable fee will apply.

50% of total trip cost is forfeited for cancellations made between 44 and 30 days prior to departure.*

100% of total trip cost is forfeited for cancellations made 29 days or less prior to departure.
*Plus applicable third party charges.

Documents: Documents will be issued approximately one month prior to departure. All early document requests will be charged a \$25.00 early processing fee.

Travel Insurance: WE STRONGLY RECOMMEND "TRIP CANCELLATION" INSURANCE

Travel Insurance is not included in the listed fares. It is offered for purchase through a third-party vendor. You can purchase travel insurance to provide coverage for loss of deposit, cancellation fees, medical expenses, lost or delayed baggage or other travel-related losses. Once paid, the insurance premium is not refundable.

Included in Tour Price: Accommodations: All Tariffs are based on double occupancy; with private bath or shower. WTOTW has the right to substitute hotels, lodges and camps when necessary. Service charges and taxes are included for all accommodations.

Single Accommodations: are at an additional cost and will vary depending on the country and the itinerary specified. For those who travel alone and desire to share a room, Wine Tours of the World will endeavor to accommodate the travelers as desired. Please note our tours are based on a minimum of two passengers.

Meals: are provided as specified in each program. (B) = Full American Breakfast (L)=Table d'hotel lunch (D) = Table d'hotel dinner (EP) no meals (FAP) Breakfast, lunch and Dinner

Sightseeing: as specified in each itinerary in the most modern and comfortable transportation equipment available with English drivers/guides.

Baggage Handling-Private transportation: Your vehicle can accommodate up to two suitcases and one carry-on per person. Passenger may be charged extra due to a larger vehicle required for excess baggage.

Airline Baggage Allowance: Airline Baggage Allowance guidelines are limited with regard to number of pieces; linear measurements and weight vary according to

domestic U.S., international and internal country carriers. Please check with the air carriers in your itinerary as the allowances can change. On small chartered flights within countries, the airline can restrict the amount of luggage allowed.

Additional expenses incurred due to change, delay or cancellation of any flights or any delays or events beyond Wine Tours of the World's, will be the responsibility of the client.

Air Travel Taxes: Any U.S. and International Taxes & Fees imposed by governments and airlines are NOT included in the tour rates quoted; these will be additional.

In some instances, lost and/or partially unused airline tickets are not refundable, transferable or replaceable.

Tour Planning: Tour planning, preparation, marketing and operational costs are included in the tour price. These prices are based on tariffs, taxes and rates of exchange in effect at the time of printing.

Revisions to Itinerary: A fee of \$100 will be charged for a revision to a confirmed itinerary.

Late Booking Fee: A fee for additional communications, and expedited mail costs will be charged when applicable.

Not Included: Land Only prices do not include airfares, costs of obtaining passports, visas, inoculations, excess baggage charges, all items of a personal nature such as drinks, laundry, telephone calls and cables, internet access, meals not specified in the itinerary, personal and baggage insurance, local airport taxes and tips to waiters, hotel staff, tour conductors, sightseeing drivers and guides.

MISC:

Gratuities: Tips to tour guides, waiters, hotel staff and baggage handling are not included and are at the passenger's discretion. Guidelines for gratuities will be provided with final tour documents.

Refunds: will not be made for occasional missed meals or for any absence from the tour of less than 4 consecutive days, or for hotel accommodations not utilized. Applications for refunds must be made in writing to Wine Tours of the World LLC, within 30 days of tour termination.

Visa/Inoculations: Visa and immunization requirements vary from country to country and up-to-date information should be obtained from your local consulates.

Wine Tours of the World and their representatives reserve the right to withdraw any tour or a portion of a tour, to make alterations to the itinerary as we deem necessary or desirable, to refuse to accept or retain as a member of the tour any person at any time, and to pass on to tour members any expenditures or losses caused by delays or events beyond its control.

Important Note: Tour arrangements are intended for persons of reasonably good health and without physical disabilities which would create a hazard either for the passenger or other passengers. By forwarding deposit for passage, the passenger certifies that he or she does not have any physical disability that might create a hazard for themselves or other tour participants. Wine Tours of the World LLC, reserves the right to decline to accept or retain any person as a tour participant should such person's health or mental condition impede the operation of the tour. WTOTW reserves the right to remove from the trip, at the client's sole expense, anyone whose condition is such that he or she could create a hazard to himself or others, or otherwise impact the enjoyment of other passengers on the trip.

Responsibilities: Wine Tours of the World LLC, Greenwood Village, Colorado, your travel agent, operators of the tours and / or subcontractors of services act only as agents for the supplier in regards to travel, whether by plane, car, motor coach, ship, rail or bicycle and assume no liability for injury, damage, loss, accident, delay or irregularity, which may be occasioned either by reason or defect of any vehicle, weather, act of war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts of default of any company or persons engaged in arrangements of the tour. Also be

aware and clearly understand that Wine Tours of the World LLC, will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. You are voluntarily participating in these activities with the knowledge of the risks of alcohol and hereby agree to accept any risks. Wine Tours of the World cannot accept any responsibility for losses or additional expenses due to delay or changes in schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour, as the rates provided are for the arrangements only at the time stated. Passenger assumes all such risks associated with participating in this trip. Wine Tours of the World LLC, may not be held responsible for any loss or damage to luggage, before, during or after the tour program.

If any claim, controversy, or dispute of any kind involving this contract, any of our brochures or your trip whatsoever in connection with, relating to, or arising out of this Agreement, including without limitation the interpretation, performance or non-performance such request shall be made by written notice to Wine Tours of the World LLC. If such Dispute has not been resolved through mutual discussion within thirty (30) days following such written notice, the parties shall endeavor to settle the Dispute by non-binding mediation in Arapahoe County, Colorado, through a mediation service, or individual mediator, mutually agreeable to the parties in the state of Colorado and shall be the only recourse for settlement. Costs of arbitration (including attorneys' fees and expenses) shall be made a part of the arbitrator's award to the prevailing party.

Airline Responsibilities Clause: The airlines concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard their conveyance. The passenger contract in use by the airlines concerned when issued shall constitute the sole contract between the airline and the purchaser of the ticket.

Car Rentals: Ask for full contract details of inclusions, exclusions and insurance coverage.

Travel Advisories and warnings is the responsibility of the Traveler to become informed about the most current travel advisories and warnings by referring to the U.S. State Department's travel website at www.travel.state.gov or by phone at 888 407-4747.

AS LAWFUL CONSIDERATION for the agreement with Wine Tours of the World LLC, to participate in such trips and activities you hereby agree that you will not make a claim against Wine Tours of the World LLC, or sue for bodily injury, emotional trauma, death and/or property damage, however caused, as a result of your participation in your pre-arranged tour. You therefore release Wine Tours of the World LLC, and its employees from any and all claims, known or unknown, arising from your participation in a tour.

This release of Liability and Assumption of Risk agreement is entered into on behalf of all members of your family, party, group, including minors accompanying you. This agreement is binding on your heirs, legal representatives and assigns. If any portion of this agreement is unenforceable, the remaining portions shall remain in full force and effect.

Any payment to WTOTW constitutes your acceptance of the terms and conditions set out herein.

Booking Confirmation Number

Signature of Passenger

Signature of Payor (if it's other than passenger)

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