

GROUP TERMS & CONDITIONS

Please read the following terms and conditions. They limit your liability and that of the air carriers providing your trip arrangements. In addition, they outline the conditions under which your trip will operate. Acceptance of final tour documents represents an acceptance by the purchaser of the terms and conditions as follows.

RESERVATIONS

To make a reservation, contact your local travel agency, or call Wine Tours of the World LLC directly.

PRICES: Prices are per person based upon shared twin room occupancy. All prices are based on current exchange rates and are subject to change without notice. If the US Dollar devalues by 5% or more, we reserve the right to increase prices accordingly.

Prices are correct at time of publication. In case of human or computer error, we reserve the right to re-invoice for the correct price or service. A full refund will be made to passengers who choose not to pay an increase, provided we receive a written cancellation within five days of the price increase notification. There will be no reimbursement or refund for price differences due to local specials and local or domestic discounts. Acceptance of this arrangement is a condition of booking.

Last Minute: Reservations made 30 days or less prior to departure will be subject to a \$50 fee. All reservations must be made no later than 15 days prior to departure date. If requested services cannot be confirmed, deposit and booking fee will be refunded. If services are confirmed, final payment is due within 24 hours and all applicable cancellation penalties will apply.

PAYMENT & CANCELLATION

LAND ONLY

Deposit: A non-refundable deposit is due at the time of reservation. \$100 per person

Instant Purchase Airfare or Package: Full payment

Full Payment:
60 days prior to departure

Late Payment: If there is any outstanding balance by the Final Payment Due date listed on your invoice, all travel services will be subject to automatic cancellation. A service reinstatement fee of \$50 will be added to your invoice, and must be paid in advance in order to apply for reconfirmation of services.

Form of Payment: Bank check, wire transfer or major credit cards. Credit card charges will be accepted by phone or online to fulfill non-refundable deposit requirements only. Final payment will be processed only upon submission of a completed Credit Card Form (PDF Version | html version). Third-party credit cards are not accepted. All payments made within 30 days of departure must be in the form of a certified check, money order, or credit card. Payments made by wire transfer must include an additional \$25 wire transfer fee. There is a \$30 fee for returned checks.

Cancellation: Once a partial or full payment has been made, cancellations will only be accepted in writing. Cancellation terms will be applied based on the date that the written cancellation is received, and based on the following dates prior to departure.

60 days prior to departure: \$100 p.p.
45 to 31 days prior to departure: 50% of cost and any other vendor charges
30 days or less prior to departure: 100% of cost

Instant Purchase Airfare or Packages
Instant Purchase Airfare: 100% of airfare

Group Departure Cancellation Policy for Wine Tours of the World: Wine Tours of the World reserves the right to cancel a tour at any time, for any reason including; if there are too few participants, or if the quality of the tour or the safety of participants is compromised due to political instability, acts of terrorism, government intervention or US State Department warning.

While it is rare, in the event of cancellation, a full refund will be sent to the client and constitutes full settlement. Wine Tours of the World will not reimburse for any personal expenses such as airline tickets, other travel or

hotel expenses due to changes in itineraries or tour cancellations. For maximum certainty, we suggest you refrain from purchasing airline tickets until our cancellation date has passed at 60 days prior to departure. Wine Tours of the World does not recommend the purchase of non-refundable airline tickets or non-refundable mileage credits, and is not responsible for expenses incurred related to such.

Changes: A \$100 fee applies for name changes on land only bookings. Any other change to an existing reservation, including a name change on an airline reservation, requires full cancellation and rebooking and will be subject to full cancellation fees. The cost of any changes or additions after departure will be at the local rate at the time of the amendment, and must be borne by the passenger. In some instances, lost and/or partially unused airline tickets are not refundable, non transferable or replaceable.

Revisions to Itinerary: A fee of \$100 will be charged for a revision to a confirmed itinerary.

Refunds: will not be made for occasional missed meals or services, or for any absence from the tour of less than 4 consecutive days, or for hotel accommodations not utilized. Applications for refunds must be made in writing to Wine Tours of the World LLC, within 30 days of tour termination.

Documents: Provided that full payment is received no later than your Final Payment Due date (typically 45 days prior to departure), documents will be sent 21 days prior to departure via email, unless we deem paper documents are necessary, in which case delivery will be approximately 21-14 days prior. A complete street address is required for mailed documents (Post Office Box numbers cannot be used). Upon request, the following services may be provided for a \$25 fee (payable before documents are released): Next Day Air service; paper documents; a second set of documents

Contact Information: Passengers are responsible to ensure that we have the correctly spelled name, address, phone number, email and fax data for all passengers. Names printed on the invoice must exactly match the first and last name written in their passport (middle names or initials are not needed). We will not be responsible for passengers who do not receive an invoice or documents due to inaccurate information.

Accommodations: All Tariffs are based on double occupancy; with private bath or shower. WTOTW has the right to substitute hotels, lodges and camps when necessary. Service charges and taxes are included for all accommodations.

Not Included: Land Only prices do not include airfares, costs of obtaining passports, visas, inoculations, excess baggage charges, insurance, airport taxes and fees, and foreign port taxes, unless specifically indicated in the package inclusions, all items of a personal nature such as laundry, wine, water, beverage, food other than the table d'hote menu, telephone calls and cables, internet access, meals not specified in the itinerary, personal and baggage insurance, local airport taxes and tips to waiters, hotel staff, tour conductors, sightseeing drivers and guides.

MISC:

Gratuities: Tips to tour guides, waiters, hotel staff and baggage handling are not included and are at the tour participant's discretion. Guidelines for gratuities will be provided with final tour documents.

Single Accommodations: are at an additional cost and will vary depending on the country and the itinerary specified. For those who travel alone and desire to share a room, Wine Tours of the World will endeavor to accommodate the travelers as desired. Please note our tours are based on a minimum of two passengers.

Tour Planning: Tour planning, preparation, marketing and operational costs ARE included in the tour price. These prices are based on tariffs, taxes and rates of exchange in effect at the time of printing. Wine Tours of the World reserves the right to increase tour pricing due to fluctuations in tariffs, taxes or foreign rates of exchange.

Meals: are provided as specified in each program. (B) = Full American Breakfast (L)=Table d'hote lunch (D) = Table d'hote dinner (EP) no meals (FAP) Breakfast, Lunch and Dinner Meals: As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu.

In general, beverages are not included, unless specifically stated.

Transfers: Transfers are provided as indicated for each tour by car, minibus, or motor coach provided airfare is purchased from WTOTW. If you purchase a land-only tour, or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will automatically be billed for the transfer service, which you may advise us to cancel at any time prior to your final tour payment date. Your arrival transfer is guaranteed for up to one hour from your scheduled arrival time in order to compensate for minor delays. We or the transfer company will not be responsible for flight delays, for any reason, beyond one hour from your originally scheduled arrival time. In case of a delay, whether due to flight delay or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements such as a taxi. Transfer costs are not refundable and any additional expenses will be your responsibility.

Sightseeing: Sightseeing tours will be operated by motor-vehicle, its size dictated by the number of participants. Tours have been designed to accommodate individuals as well as groups. The number of participants may vary during the tour, as we accommodate travelers arriving on different airlines and on different days of the week. Times listed in itineraries are approximate and meant only as guidelines. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Arriving late may be considered a "no-show," in which case you will not be eligible for a refund for the unused service(s). We cannot guarantee the number of passengers who will be on any given tour. You may find that you are traveling with a sizeable group or only with your own companions. Services, however, will remain constant no matter the number of tour participants. On dates including, but not limited to religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, due to unforeseen circumstances, there may be last-minute changes, sometimes after arrival, in the sequence of the tour and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of similar category. In such cases there will be no cost adjustment.

Rail: Rail tickets are valid for the dates and times specified, and once issued are non-refundable. The possibility of date and/or time changes once issued is strictly subject to availability and may be accompanied by rate increases.

Optional Sightseeing Tours: A limited selection of optional sightseeing tours are available for purchase at any time, until the final payment due date. Those associated with escorted and guided programs will be available for purchase locally based upon availability. Some optional tours require a minimum number of participants and may not be operated; in such cases, the tour company will attempt to notify you locally, and you will receive a full refund upon your return home. Optional tours may be conducted in more than one language.

Group Harmony: To ensure the desired group synergy, we reserve the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group. All expenses will be borne by the passenger.

Hotel Accommodations: All rooms are standard twin-bed (two single beds) rooms with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis. Triple rooms consist of standard twin beds plus a sofa/folding bed or cot for third person. The number of persons accommodated does not dictate the room size. Although available at most 4 and 5 star hotels, use of air-conditioning abroad differs greatly from the United States. Many European hotels were built before central air-conditioning was introduced. Air-conditioning is often shut down at night, and from the end until the start of the summer months.

All hotel rates are based on agreements with its suppliers and are not negotiable. Hotel check-in time is generally not before 4:00 p.m. and check-out time is prior to noon. Please be sure that adequate arrangements for accommodations have been taken into consideration when a late night flight

is being used. If a day room is included in the itinerary, check-out will normally be 6:00 p.m.

Hotel Profiles: Hotel profiles are based upon information provided to us by hotel partners and their representatives, including images and descriptions of individual properties. Star-ratings may differ from country to country. We do our best to maintain current information; however, we are not responsible for any inaccuracies, changes in description details or amenities, or images provided by third parties.

We reserve the right to make substitutions with hotels, tours and any other venue of equal value until final payment is made or unless group agrees to the terms and conditions set forth by the vendors that ties them to all attrition and cancellation fees. There will be no refunds for any difference in the cost of any contracted services and accommodations booked with Wine Tours of the World.

Airline Tickets: Once full payment is received, airline tickets will be issued and are fully non-refundable. Should airline tickets require to be issued earlier than the Final Payment Due date, you may be required to pay a larger non-refundable deposit and/or complete full payment. Once issued, Published Airfare tickets are non refundable/non changeable.

Airline schedules and flights are subject to change without notice. We are not responsible for penalties incurred for tickets, international or domestic, not issued by us due to schedule and/or flight changes. It is the passenger's responsibility to know whether the airline reserved on their behalf participates in the passenger's frequent flyer program, and to provide the information to their program administrator. Airline reservations completed online are subject to review and, should we deem it necessary, may be rebooked to match minimum connecting time requirements and/or tour package itineraries, in which case you will be notified immediately. Airlines reserve the right to demand immediate issuance of tickets whenever they determine that specific flights are heavily booked, even when normal ticketing rules do not require tickets to be issued until a later date. In this instance, we will require immediate and full payment of the airfare and airport taxes and fees, as itemized on the invoice. This situation overrides invoice terms and conditions and payment due dates. If full payment is not received, seats will be cancelled by the airline and may not be available to be rebooked on the same flights or at the same airfare rate. Any replacement air arrangements and airfare will be the sole responsibility of the passenger. We suggest you contact your travel agent or the carrier several weeks prior to departure for seat assignments. Passengers are responsible to reconfirm their flights 72 hours prior to departure for all flights.

Name Changes to airline tickets: Any name change, including minor spelling corrections, may require airline reservations to be canceled and rebooked. Reservations are subject to current availability and pricing at the time of rebooking. Once airline tickets are issued, subsequent name corrections will be subject to an airline rebooking fee, which may be as much as the full value of the airline ticket plus a \$50 revision fee per change. We will not be held responsible for the denial of services by a carrier due to any name discrepancy. Name changes must be advised in writing.

Airport Taxes & Fees: Airport taxes & fees which appear on the invoice reflect the taxes and fees that are applicable when the original reservation is completed. These taxes and fees may vary prior to airline tickets being issued. We reserve the right to amend the airport taxes & fees to reflect any changes prior to ticketing.

Airline Responsibilities Clause: The airlines concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard their conveyance. The passenger contract in use by the airlines concerned when issued, shall constitute the sole contract between the airline and the purchaser of the ticket. Prices are subject to change until ticketed.

Airline Baggage Allowance: Airline Baggage Allowance guidelines and limits with regard to number of pieces, linear measurements and weight vary according to domestic U.S., international and internal country Carriers. Please check with the air carriers in your itinerary as the allowances can change. On small chartered flights within countries, strict luggage restrictions apply: details are provided in the tour documents.

Visa/Inoculations: Visa and immunization requirements vary from country to country and up-to-date information should be obtained from your local consulates.

Passports and Visas: Passengers are responsible for ensuring that they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of travel. Due to the new government directive requiring US citizens traveling to the Caribbean and Bahamas to have passports, processing of new and renewed applications can take up to 6 months. Any information provided pertains to US citizens only. Non-US citizens should check with the respective consulate of the country(s) to be visited for current entry requirements.

Travelers with Disabilities: Tour participants requiring any form of assistance are required to notify us in writing at the time of reservation, and must be accompanied by an individual responsible for providing those services. Tour managers, guides, drivers or other tour personnel are not able to provide such assistance. Due to space limitations, wheelchairs and walkers cannot be taken aboard motor coaches. We reserve the right to remove any person from a tour who has not provided the required notification and has not received written confirmation from us. All related expenses, including those to return home, will be borne by the passenger. Wine Tours of the World LLC, reserves the right to decline to accept or retain any person as a tour participant should such person's health or mental condition impede the operation of the tour.

Trip Insurance: WE STRONGLY RECOMMEND "TRIP CANCELLATION" INSURANCE
Travel Insurance is not included in the listed fares. It is offered for purchase through a third-party vendor. You can purchase travel insurance to provide coverage for loss of deposit, cancellation fees, medical expenses, lost or delayed baggage or other travel-related losses. Once paid, the insurance premium is not refundable.

Responsibilities: Wine Tours of the World LLC, Greenwood Village, Colorado, your travel agent, operators of the tours and / or subcontractors of services act only as agents for the supplier in regards to travel, whether by plane, car, motor coach, ship, rail or bicycle and assume no liability for injury, damage, loss, accident, delay or irregularity, which may be occasioned either by reason or defect of any vehicle, weather, act of war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts of default of any company or persons engaged in arrangements of the tour. Also be aware and clearly understand that Wine Tours of the World LLC, will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. You are voluntarily participating in these activities with the knowledge of the risks of alcohol and hereby agree to accept any risks. They cannot accept any responsibility for losses or additional expenses due to delay or changes in schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour, as the rates provided are for the arrangements only at the time stated. The right is reserved to make any adjustments to the itinerary and the right is reserved to cancel any scheduled tour prior to departure. Wine Tours of the World LLC, may not be held responsible for any loss or damage to luggage, before, during or after the tour program. The acceptance of final vouchers or tickets shall be deemed to be consent to the above conditions.

If any claim, controversy, or dispute of any kind whatsoever in connection with, relating to, or arising out of this Agreement, including without limitation the interpretation, performance or non-performance such request shall be made by written notice to WTOTW. If such Dispute has not been resolved through mutual discussion within thirty (30) days following such written notice, the parties shall endeavor to settle the Dispute by non-binding mediation in Douglas County, Colorado, through a mediation service or individual mediator mutually agreeable to the parties, and shall be the only recourse for settlement. Costs of arbitration (including attorneys' fees and expenses) shall be made a part of the arbitrator's award to the prevailing party.

AS LAWFUL CONSIDERATION for the agreement with Wine Tours of the World LLC, to participate in such trips and activities you hereby agree that you will not make a

claim against Wine Tours of the World LLC, or sue for bodily injury, emotional trauma, death and/or property damage, however caused, as a result of your participation in your wine tasting tour. You therefore release Wine Tours of the World LLC, and its employees from any and all claims, known or unknown, arising from your participation in a tour.

This release of Liability and Assumption of Risk agreement is entered into on behalf of all members of your family, party, group, including minors accompanying you. This agreement is binding on your heirs, legal representatives and assigns. If any portion of this agreement is unenforceable, the remaining portions shall remain in full force and effect.

Any litigation involving this contract, any of our brochures or your trip can be brought only in courts of competent jurisdiction in the state of Colorado and Colorado law will be applicable to any disputes, which arise out of your trip.

Booking Confirmation

Signature of Passenger

Signature of Payor (if it's other than passenger)

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